

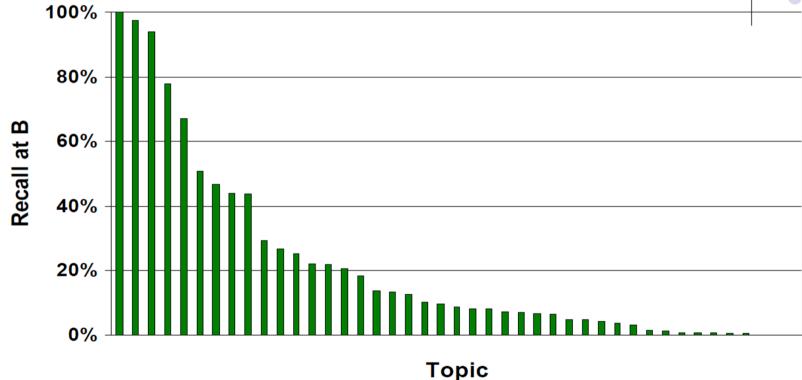
# Getting beyond Keywords: Using Conceptual Representations of Text in Search, Analysis, and Discovery

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Agilex Technologies
16 April 2012

## What's Wrong with Keyword Search?





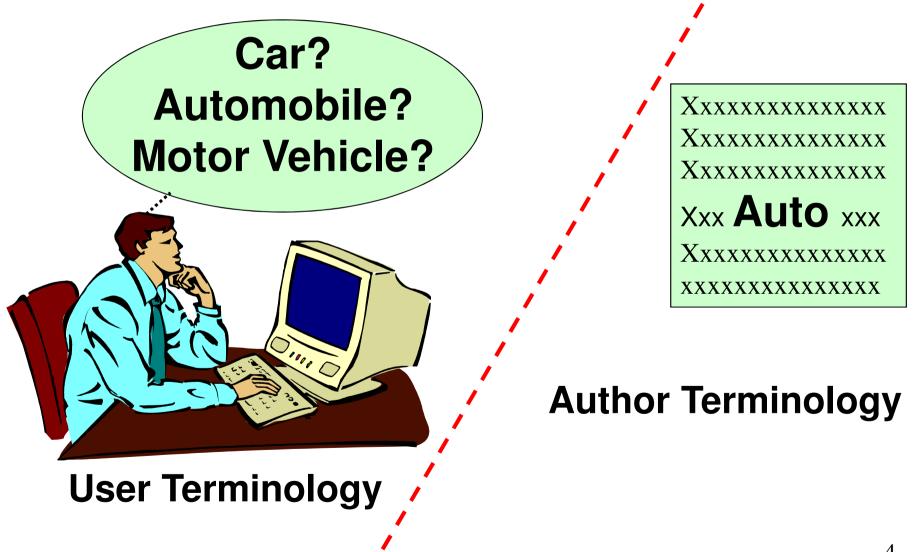


78% of relevant documents were only found by some other technique

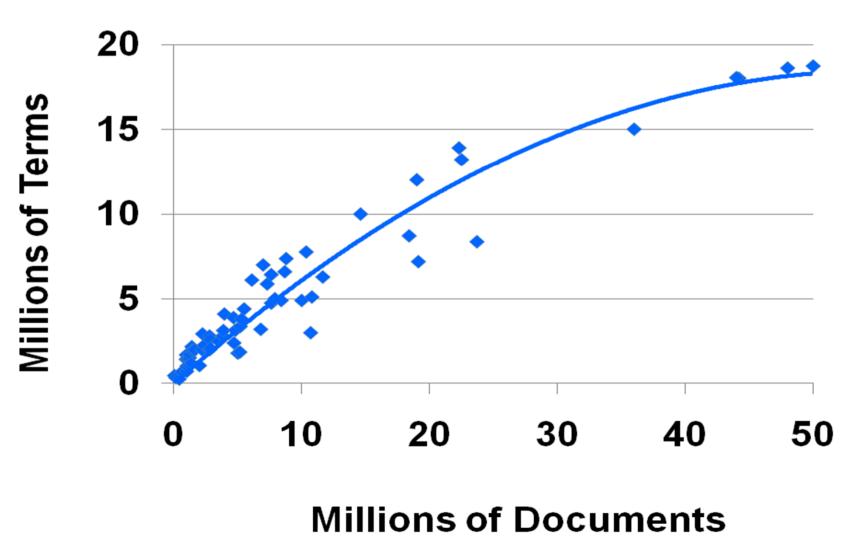
### **Complexities of Text**

- Synonomy:
  - ➤ Common English Nouns have 6-8 Close Synonyms
  - Common English Verbs have 9-11
- Polysemy: The English Word Strike has >30
   Common Meanings
- Implicit Context (e.g., John's Project)
- Data Irregularities:
  - ➤ Missing
  - > Erroneous
  - Contradictory
- Cross-document Relationships

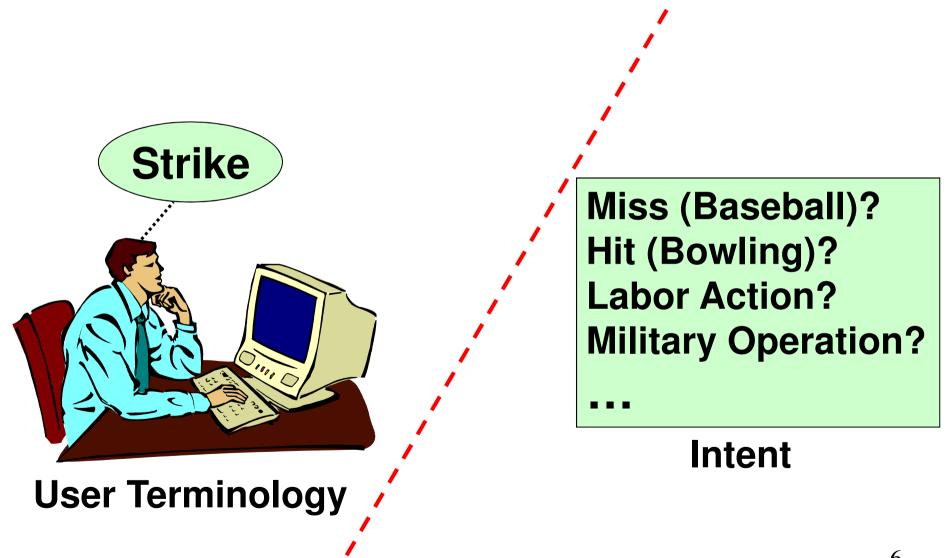
### The Problem of Synonomy



# **Large Collections** ⇒ **Many Terms to Choose from**



### The Problem of Polysemy



### **Cross-document Relationships**

### John ↔ Bob Relationship:

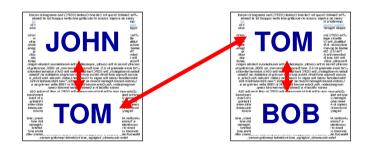
**First Order:** 



# of Relations in 5,998 Documents:

51,474

**Second Order:** 



11,026,553

Third Order:



68,070,600

### **How do Semantic Representations Help?**

#### **Top 10 Benefits:**

- 1. Improve Efficiency
- 2. Overcome Errors
- 3. Deal with Complex Information Requirements
- 4. Organize Information
- 5. Interpret Results
- 6. Discover New Information
- 7. Work across Languages
- 8. Search Multiple Databases Simultaneously
- 9. Search Multimedia Collections
- **10.Support Direct Analytics**

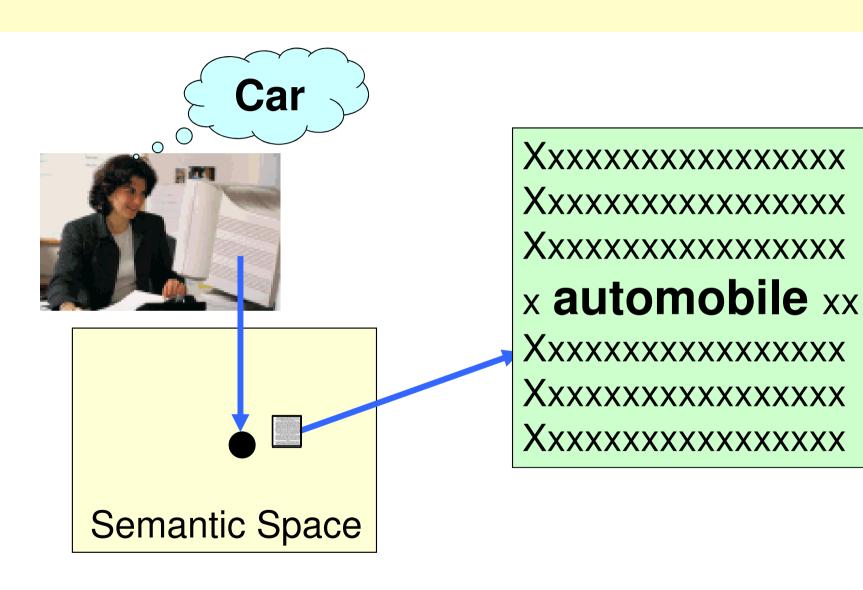
### Implementation Approaches

- Capture Semantics Manually(Labor-intensive):
  - Taxonomies
    Ontologies
  - Dictionaries
    Grammars
- Approximate Semantics using Local Cooccurrence Statistics (Low Accuracy)
- Employ Matrix Decomposition Techniques (Computationally Intensive):
  - > LSI > LRA
  - > PLSI > SDD-LSI

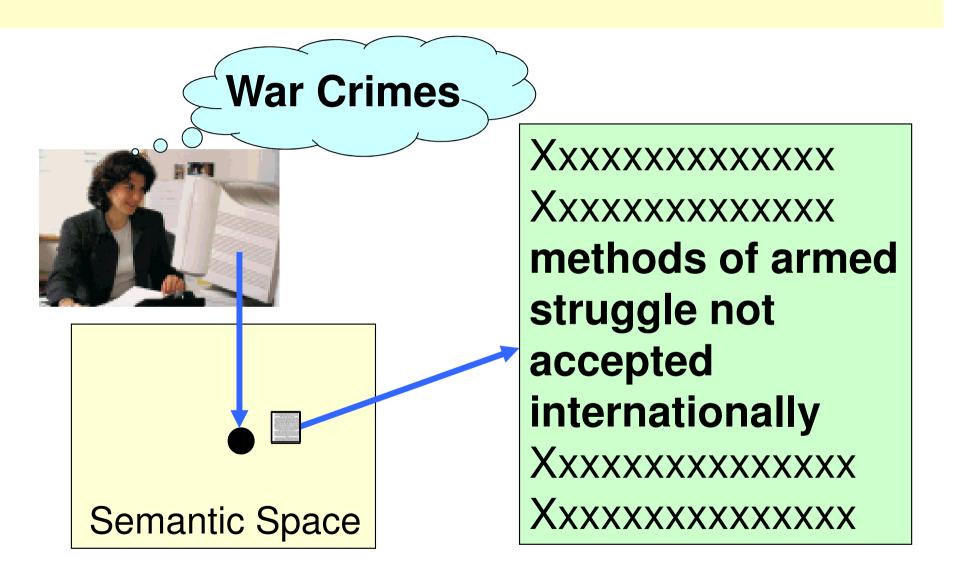
# Semantic Processing: Commercial Application Examples

- 8 of the Top 10 Litigation Support Platforms use it for Analytics
- 6 of the Top 8 Essay Scoring Packages use it for Holistic Scoring (SAT, GMAT, etc.)
- Most Spam Filters are Based on it
- It is used for Survey Analysis for Major Corporations (Marriott, Home Depot, etc.)
- It is used in the Most Advanced Literaturebased Discovery Systems

### **Conceptual Search**



### Deep Conceptual Generalization is Possible



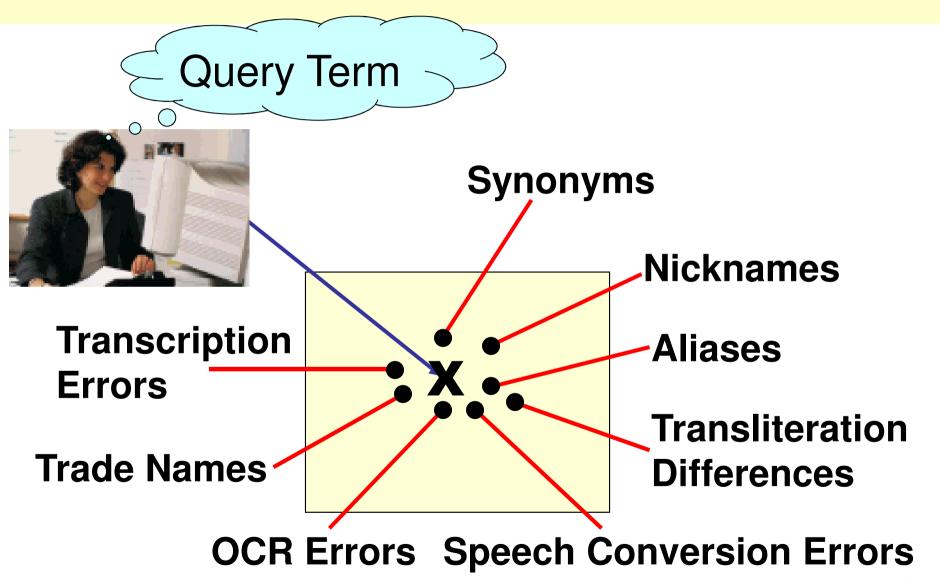
# **Automated Terminology Variant**Identification

### **Query = Muammar Qadaffi**

### **Variants Found Automatically in 6.1 M News Articles:**

Muammar Kaddafi	Muammar Qadhdhafi	Muammar Qadhafi
Muammar Ghadafi	Muammar Gaddafi	Moammar Qaddafi
Muammar Gaddaffi	Muamar Qaddafi	Muammar Qadhaffi
Muammar Kadafi	Muammer Gadaffi	Muamar Ghadaffi
Muammar Gadhafi	Muammar Qhadhafi	Muammar Qathafi
Muammar Kadhafi	Muammar al Qadaffi	Moammar Gadaffi
Mouammar Qaddafi	Muammar al Qadhaffi	Moammar Qadafi
Muamar Gadaffi	Moammar Qadhafi	Muammar Qaddafi

### **Comprehensive Variant Clustering**



### **Interpreting Results**

Today (MOX) s widely used in Europe and is planned to be used in Japan. Currently over 30 reactors in Europe (Belgium, Switzerland, Germany and France) are using MOX and a further 20 have been licensed to do so. Japan also plans to use MOX in around a third of its reactors by 2010. Most reactors use it as about one third of their core, but some will accept up to 50% MOX assemblies. France aims to have all its 900 MWe series of reactors running with at least one third MOX. Japan aims to have one third of its reactors using MOX by 2010, and has

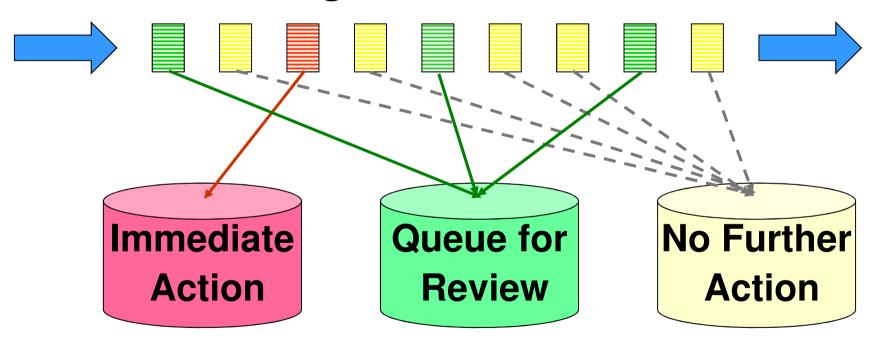
### **Instant Context Display**

Today (MOX)s widely used in Europe and is planned to be used in Japan Currently over 30 reactors in Europe (Belgium, Switzerland, Germany and France) are using MOX and a further 20 have been licensed to do so. Japan also plans to use MOX in around a third of its reactors by 2010. Most reactors use it as about one third of their core, but some will accept up to 50% MOX assemblies. France aims to have all its 900 MWe series of reactors running with at least one third MOX. Japan aims to have one third of its reactors using MOX by 2010, and has

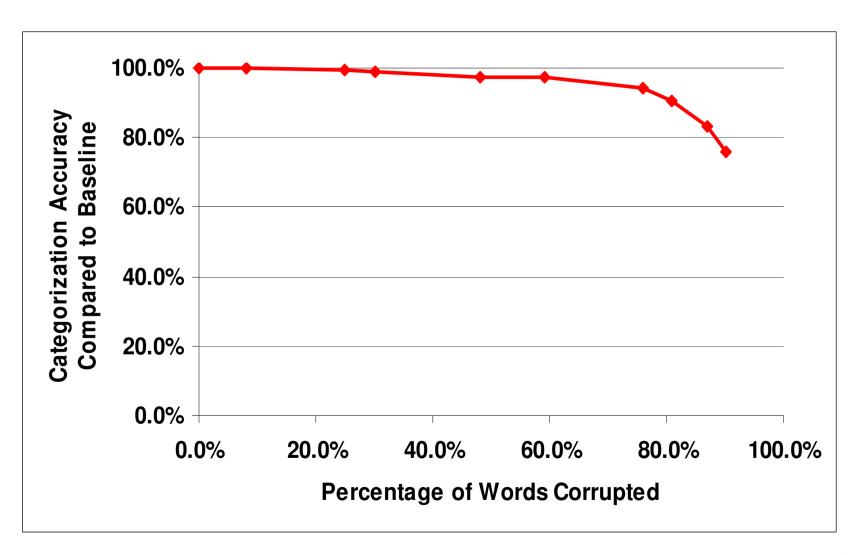
uranium-plutonium
mixed-oxide
bnfl
reactor
reactor's
plutonium-uranium
bnfl's
nuclear-fuel
vver

# Conceptual Generalization + Context "Understanding" ⇒ Accurate Categorization

### **Incoming Document Stream**



### **Semantic Processing** ⇒ **Noise Tolerance**



# Sample Document with 70% Word Error Rate – Still Categorized Correctly

EORE MA4EUE ulqTED AT CAJFMARHUILLA
Peru's stnte minerals markeing Arm, Minero
PFou CVvercial SA (Mi1peco)C ifted a force majeure n
zinc iWgotshipmenfwfrom 2he country's biggesD zioc
sefintry at CajUmarquivla, Vaspekus an said.
The spofesmanBsaid the p oblems affectiKg

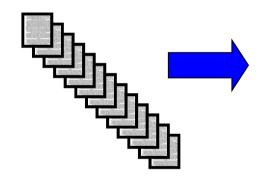
The spofesmanBsaid the p oblems affectiKg sulphurxg a iT and roast j plants that Uad hgltedWproduction sinUe May p had been resolvFd.

- D Howvjr,Khe BTid producti6 of znc ingots thisLyearPwas expe ted to fall to aro nd 86,000 tonnes thistyear at CajamruuiwpT, from 9wT000 Tonne7 in 198x becauNe of1the f5oppage
- O Thm refVuery has an opKimum annuv pjoduotibn capwcity of 100,000 tonn s but its highest qroueio ca 969000 tonnes of refined zRnc zLgots inw1985, the spokebman sa d.

### **Application: Sentiment Detection**

Tehran Mosul **Mideast** Bakhtaran **Sentiment** Baghdad 0400 hrs Bandar-Abbas Basra **5 August 2002** Riyadh Al Hufut **Automatic** Jeddah **Detection in** San'a Shiban **News Articles** 

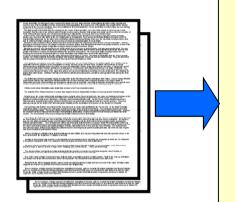
### **Automatic Taxonomy Generation**



5,000 Surveys from Large Hotel Chain

- 426) Good, Quality, Standard
- 410 Lobby, Small
- Nice hotel, Clean
- Enjoyed stay
- **Bathrooms, Hair, Plug**
- Showers, Water, Head, Floor
- 251) Smoking room, Pool area, Cigarettes
- Light, Poor, Dark, Bedside
- Work properly, Flushing
- Excellent staff
- Property, View, Beautiful hotel
- Noise, Traffic, Construction, Sleep
- 172 Internet access, High-speed internet

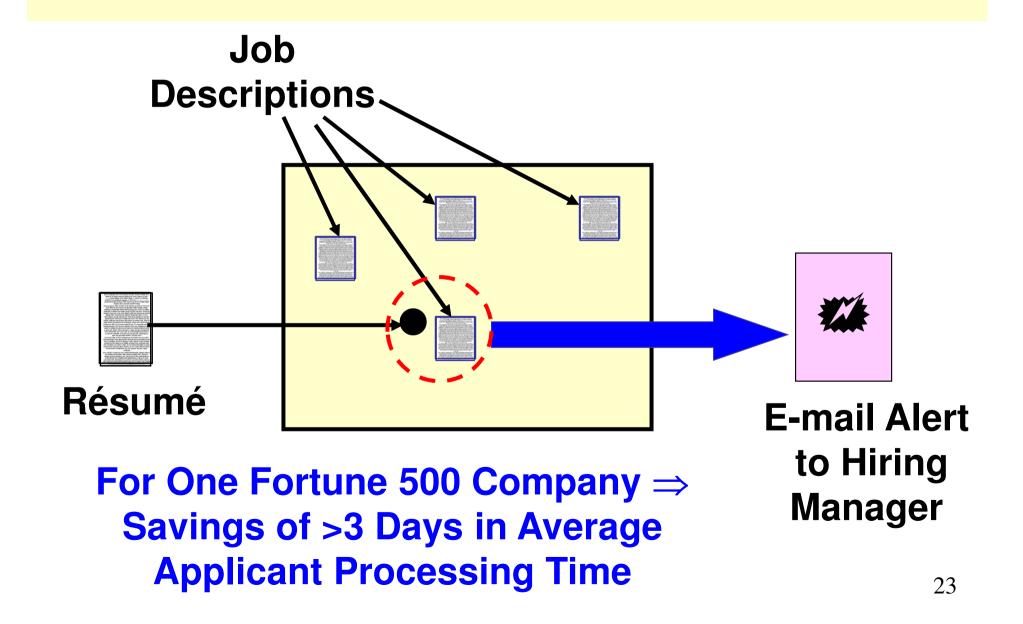
### **Application: Summarization**



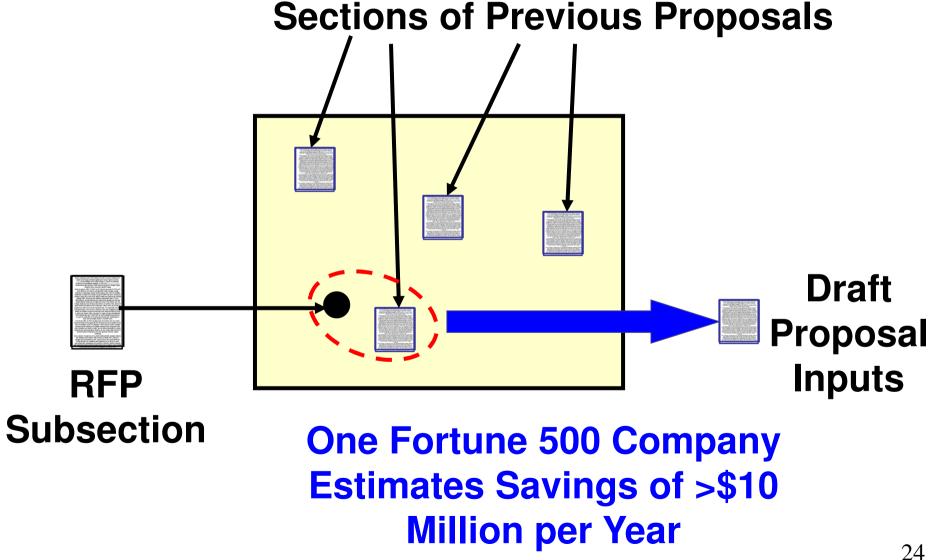
45minute Speech

- So I ask you to join me in expanding their access to child care, creating new hiring preferences for military spouses across the federal government, and allowing our troops to transfer their unused education benefits to their spouses or children.
- And tonight, I ask Congress to support an innovative proposal to provide food assistance by purchasing crops directly from farmers in the developing world, so we can build up local agriculture and help break the cycle of famine.

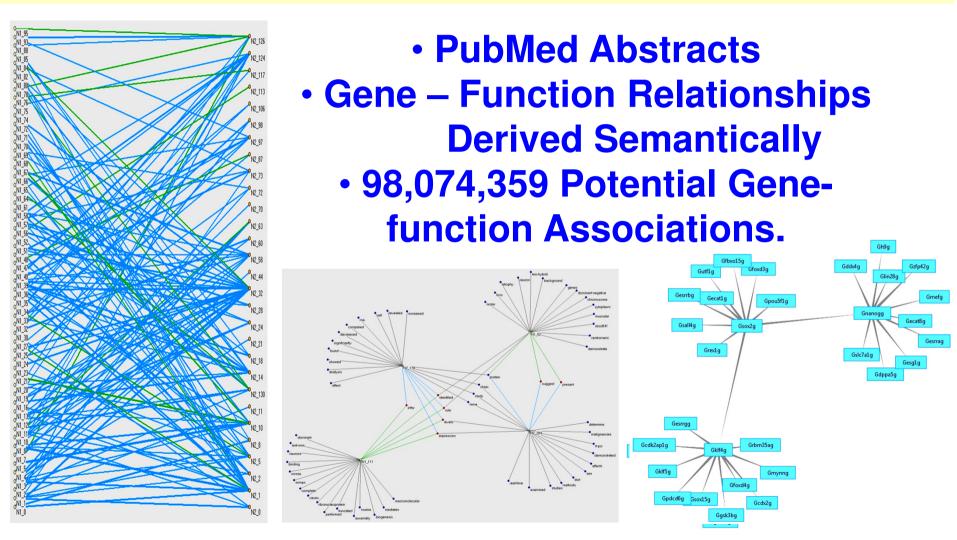
### Represent Complex Information Requirements (I)



### Represent Complex Information Requirements (II)

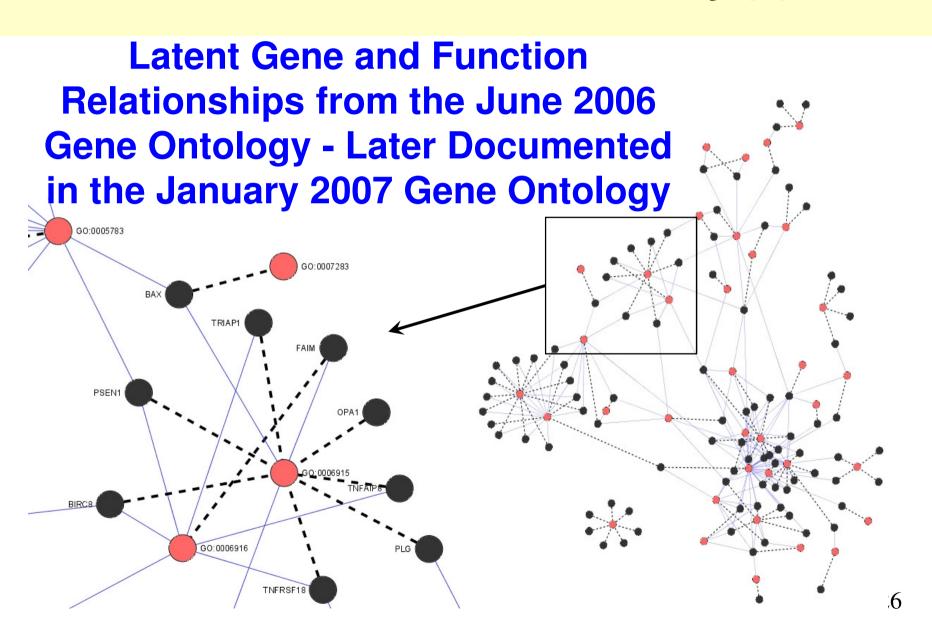


## **Literature-based Discovery (I)**



Zukas, A., GO-Driven Literature-Based Discovery using Semantic Analysis, MS Thesis, George Mason University, 2007.

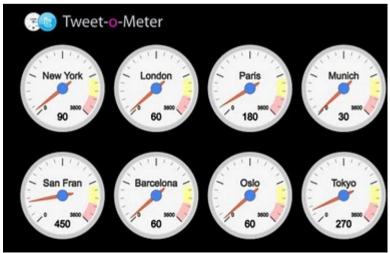
### **Literature-based Discovery (II)**



### Social Media – Goldmine of Public Opinion?









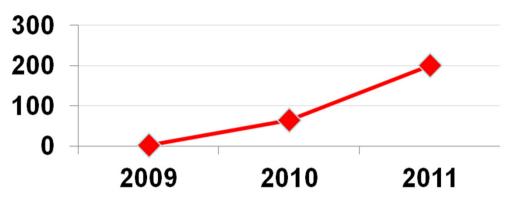
Saw boys with massive seal of the republic looted from State TV. If this isn't the end, it certainly looks and smells like it. #Jan25 #Egypt

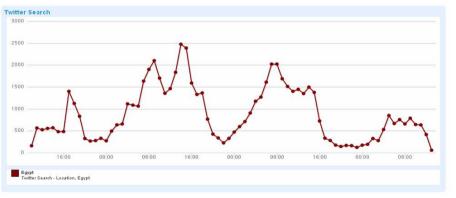
### Processing Social Media = Big Data Problem

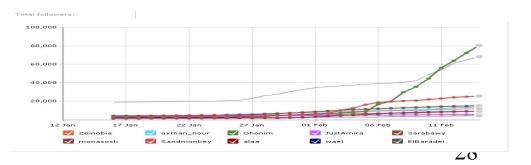
- Volume 200 Million
   Tweets per Day
   Worldwide
- Velocity Minutes to Hours
- Variety 17 Languages
- Variability Very Low Signal to Noise Ratio



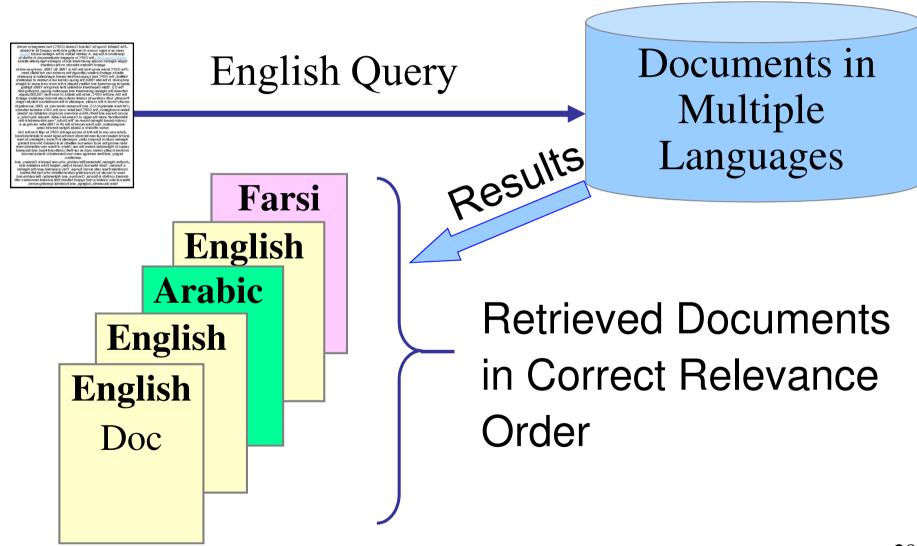




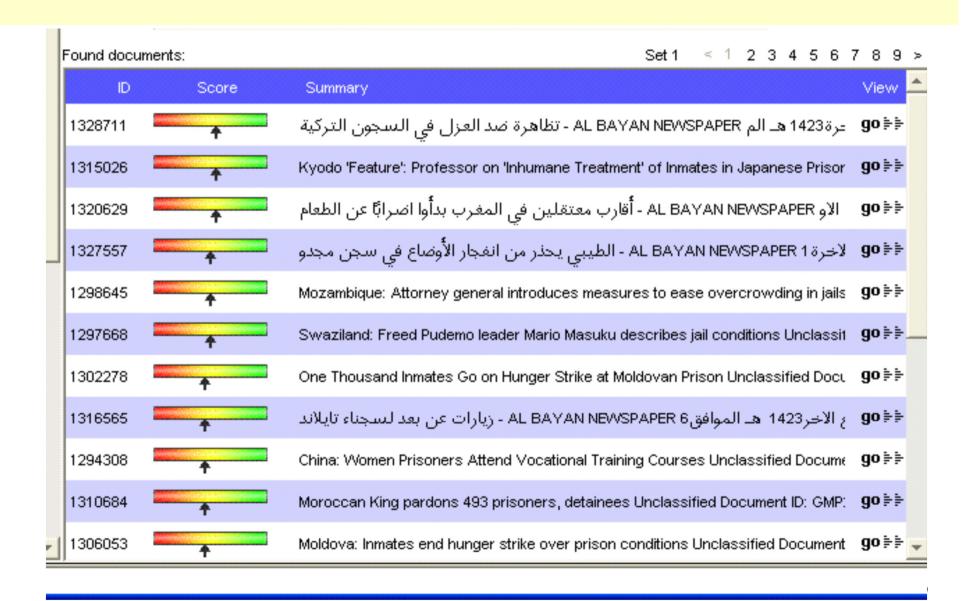




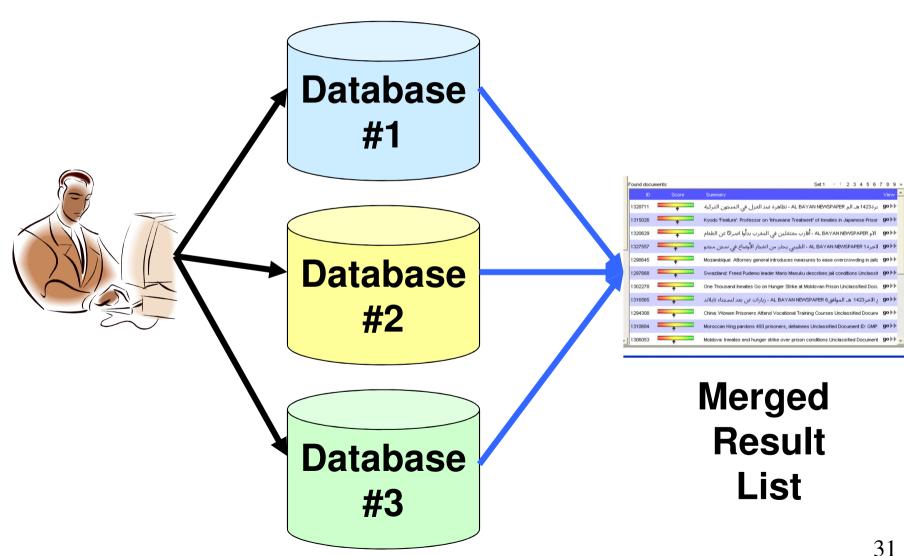
### **Cross-lingual Retrieval**



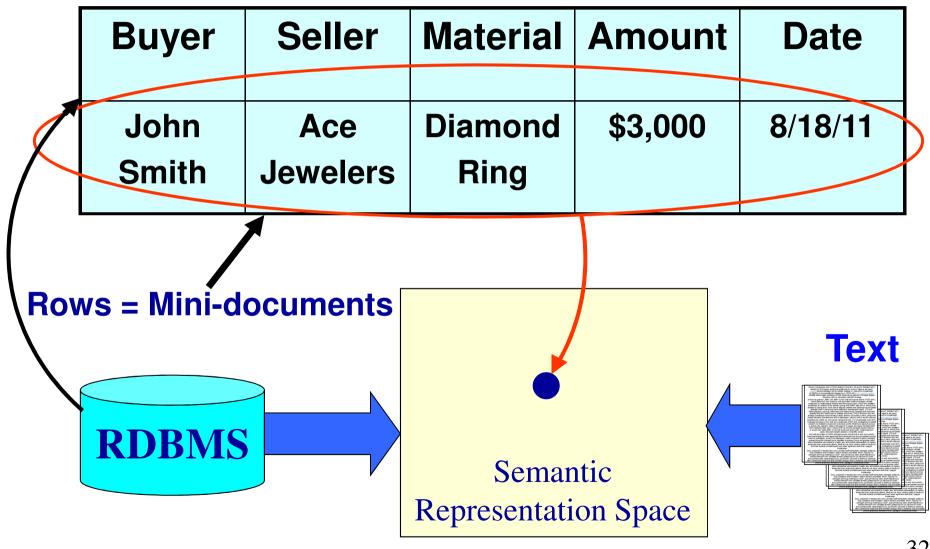
### **Interleaved Results Display**



### **Federation of Queries**



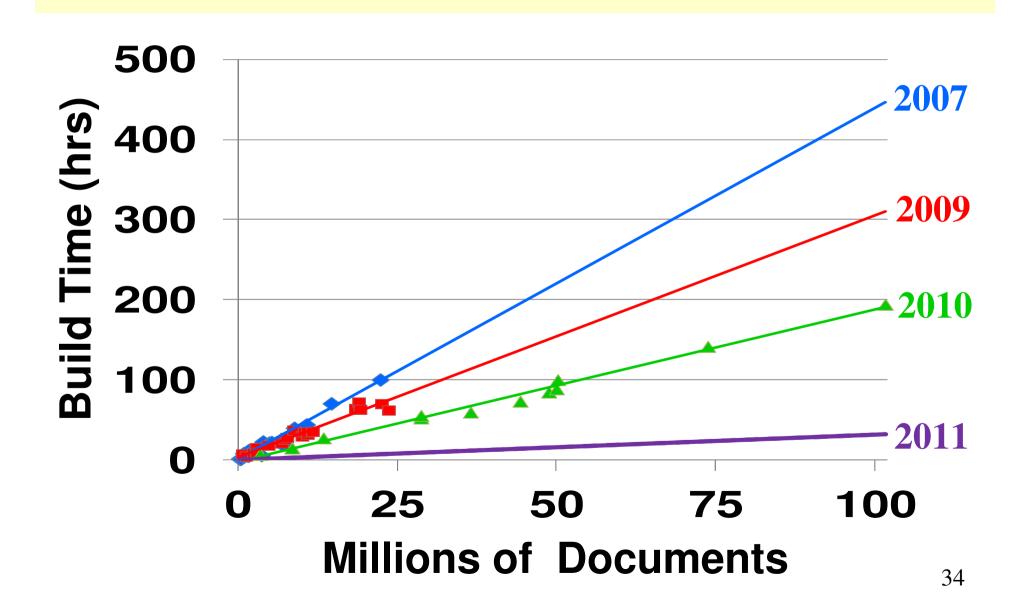
# Combined Search of Structured and **Unstructured Information**



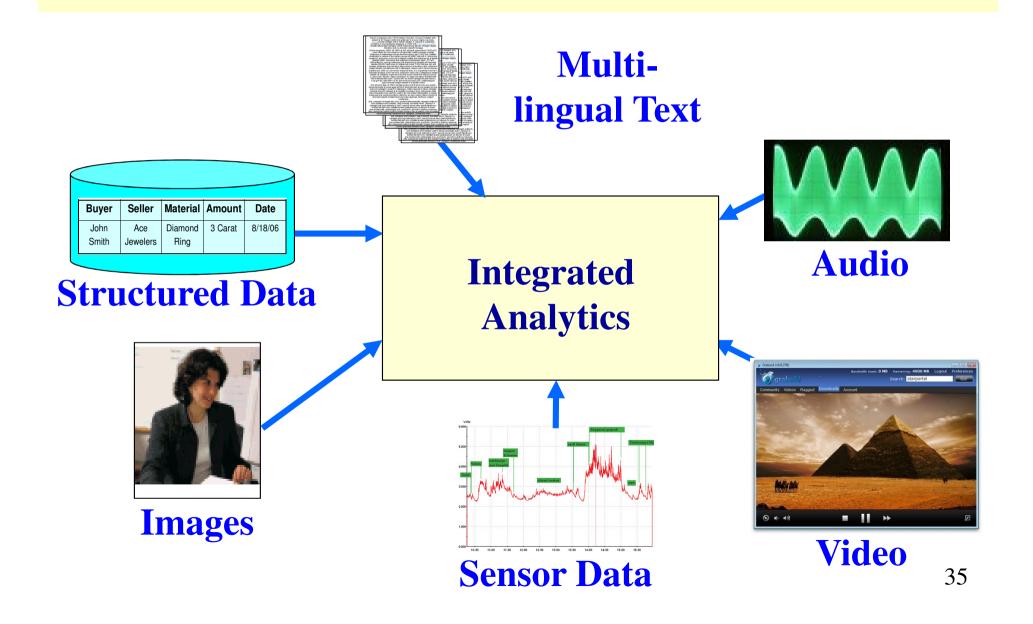
### Where is Semantic Analysis Going?

- 1. Larger Databases (100s of Millions of Documents +)
- 2. Multimedia Collections
  - > Text
  - Relational Data
  - > Audio
  - Video
- 3. Visualization
- 4. Analytics

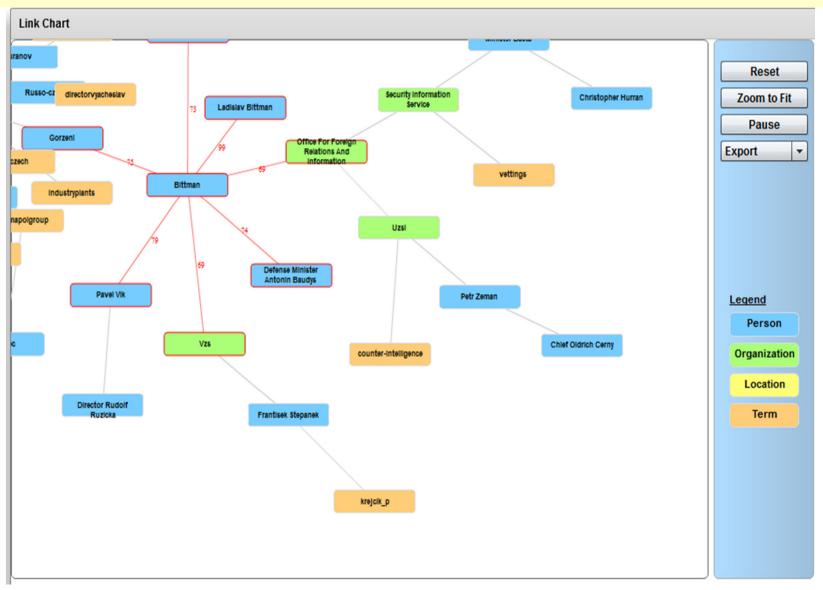
### Hardware Advances ⇒ Large Applications



### **Integration of Multimedia Data**



# **Analytics + Visualization**



#### **Questions or Comments**

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