

Intelligent IT-Systems? Challenges, Fakes and Hard Science

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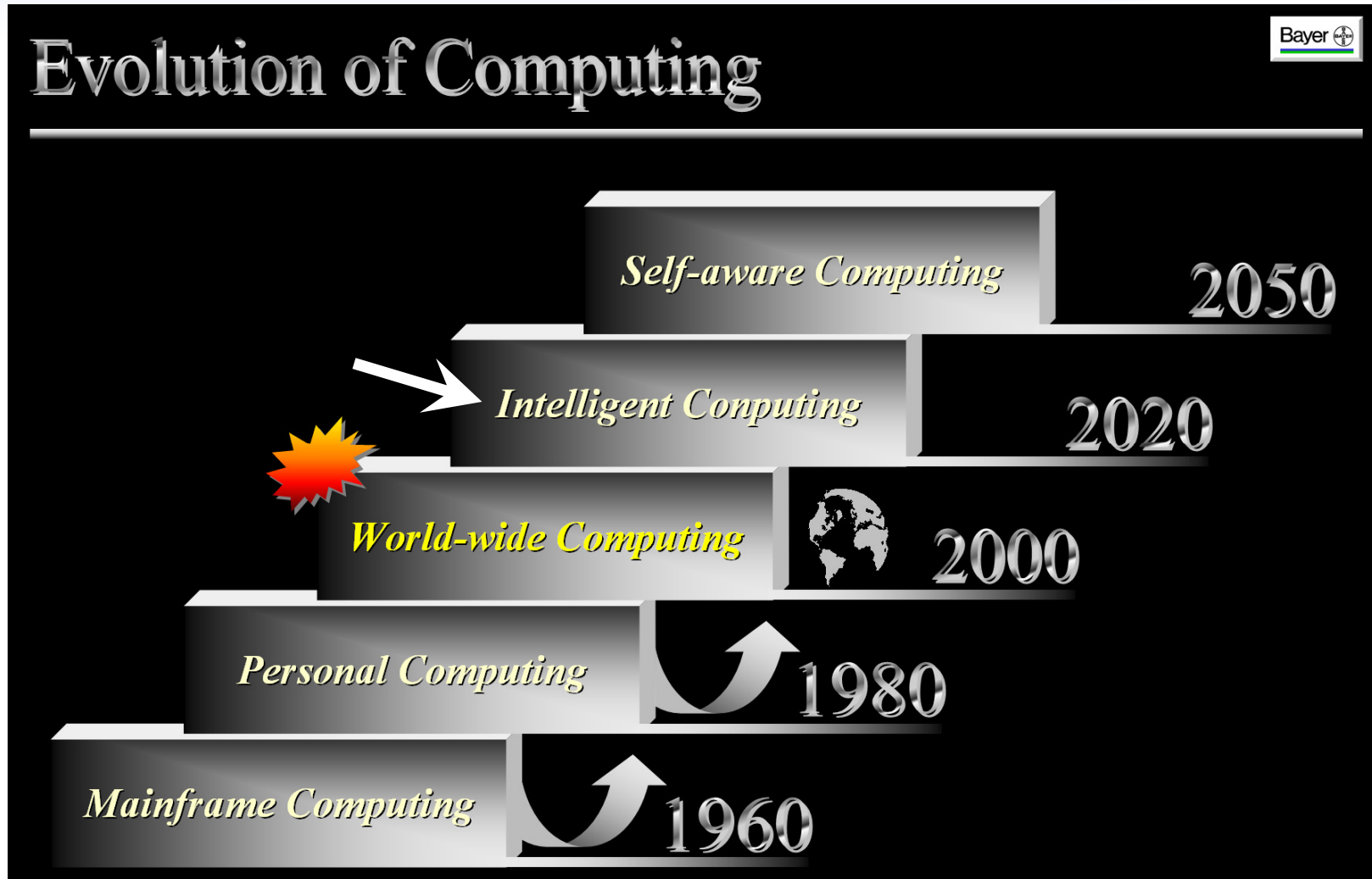


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ICIC Nimes 1998



Intelligent Computing

What means *intelligent*?

No precise definition!

Rule of thumb:

If a machine is capable of performing an *intelligent* operation this operation is **no longer** called *intelligent*.

Human Understanding

**John went to a restaurant.
He ordered lobster. He ate
and left.**

What did John eat?

Human answer: Lobster, of course!

Correct answer: I don't know!

Human Understanding

=

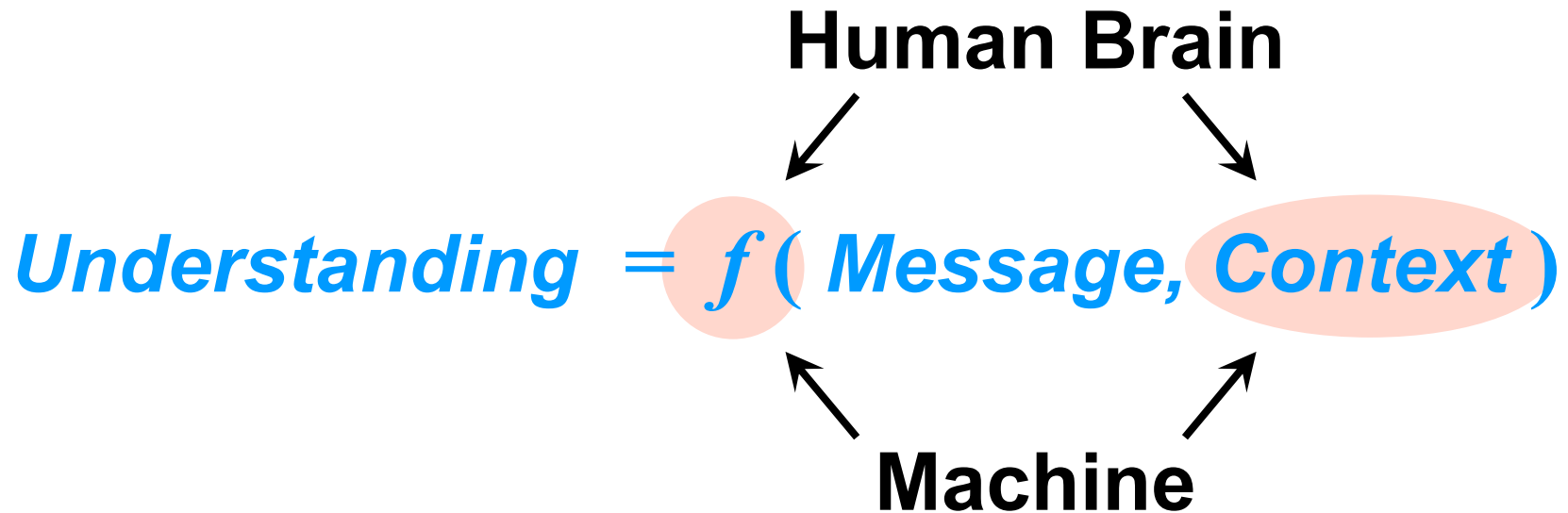
Interpretation within a learned cultural context

Understanding = f (Message, Context)

not separable

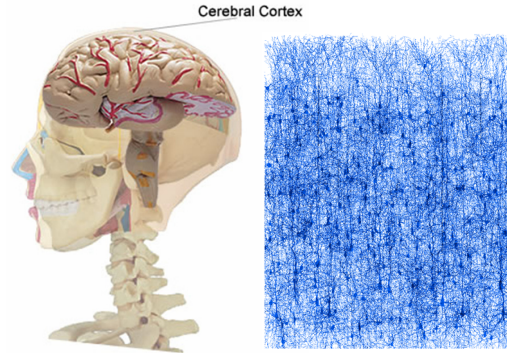
(True for Man and Machine)

Human Understanding



Complexity?

Complexity



Human brain: Most complex structure of the known universe

Dynamical system of ...

- a **100 billion (10^{11})** asymmetrically interacting neurons
- with a **100 trillion (10^{14})** connections

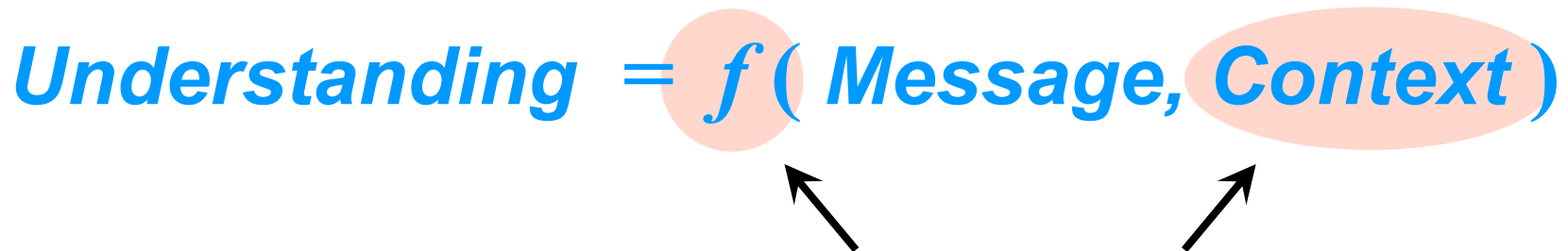
Estimated calculation speed ...

- **10^{16} up to 10^{19} calculations per second**
- with a memory of **10^{12} up to 10^{17} bytes (terabytes up to petabytes)**

Compare to this Notebook-Computer: 10^8 cps with 2 gigabyte memory

Complexity

Today's Machines << Human Brain

$$\textit{Understanding} = f(\textit{Message}, \textit{Context})$$


Numerous techniques: DB models based knowledge representation, enumeration of rules, heuristics, decision trees, machine learning/nonlinear mapping etc.

Fakes

(e.g. Joe Weizenbaum's ELIZA – simulates a human psychotherapist)

Fakes

- **Challenging, sophisticated, hard to make**
- May be very **successful** (comparable to human beings)
- May be **inspiring** and **helpful** (for new insights etc.)

But ...

Example – Bioinformatics Project

Interdisciplinary mental disease R&D project

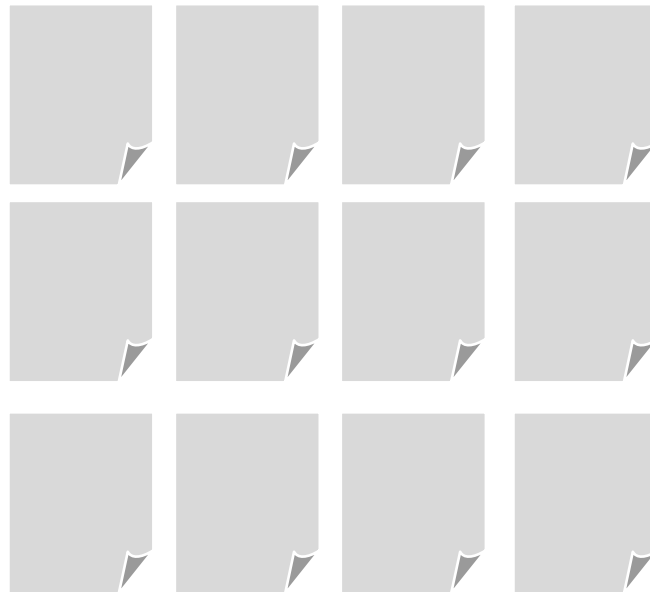
Btx goal:

Intelligent PubMed retrieval system for all project collaborators, i.e. a system that ***understands*** what the researcher wants

WYTIWYG – What you think is what you get

Example – Bioinformatics Project

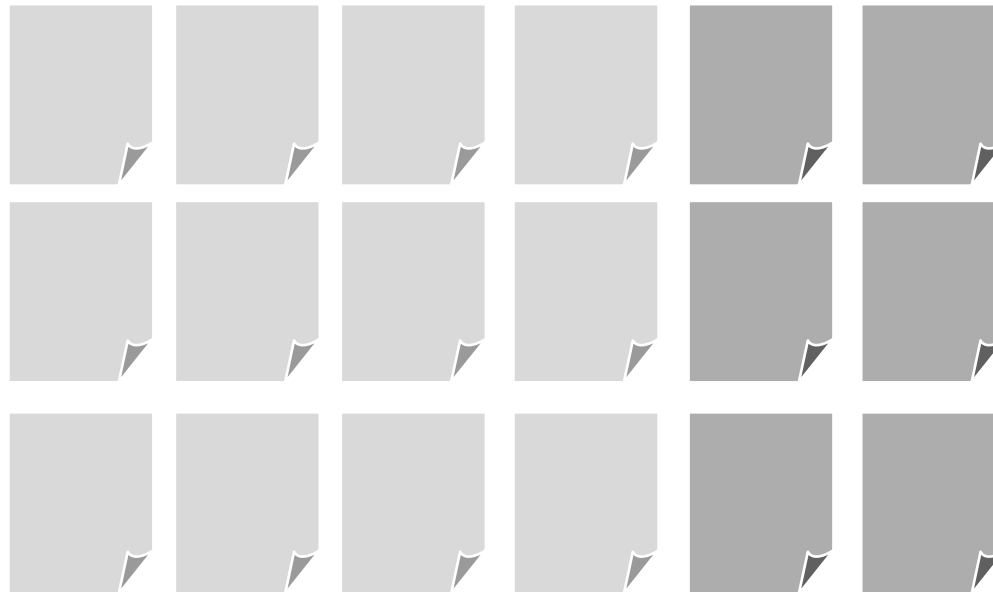
Solution: 4-Step System



Step 1 – Basic

Example – Bioinformatics Project

Solution: 4-Step System



Step 2 – Enrichment

Example – Bioinformatics Project

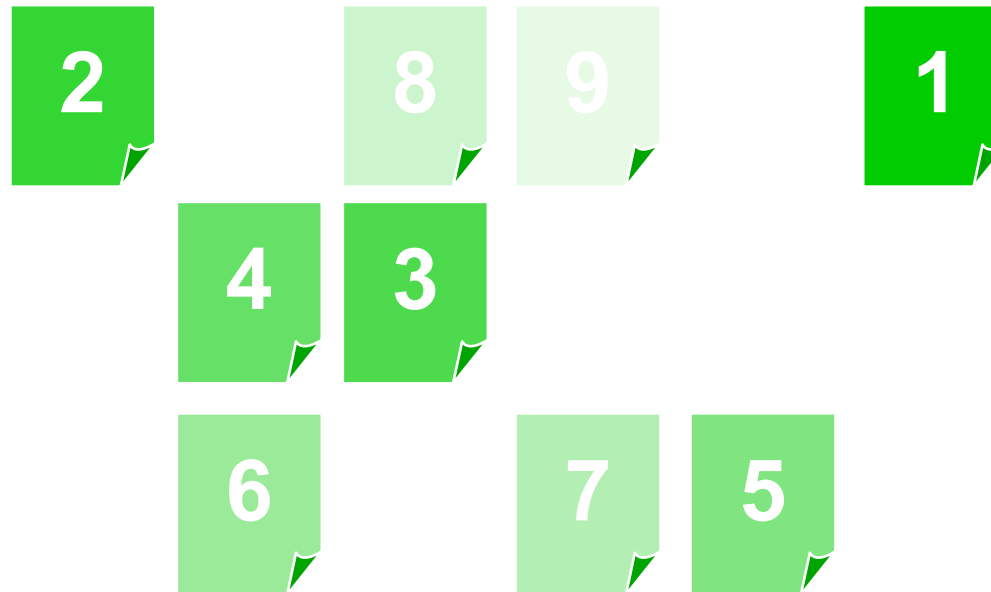
Solution: 4-Step System



Step 3 – Exclusion

Example – Bioinformatics Project

Solution: 4-Step System



Step 4 – Ranking

Example – Bioinformatics Project

User View:



Technical basis: Sophisticated data models for synonyms and semantic relations, thesaurus and ontology functions, enrichment/exclusion rules, decision trees, machine learning and nonlinear mapping etc. (“the full program”): **12 years of highly-qualified scientific work**

Result: Goal achieved

(successful system with very high user satisfaction)

But ...

Example – Bioinformatics Project

- The system was very specific, i.e. restricted to a very narrow R&D field – and could **not be generalized**
- The system was **extremely hard** to manage and to keep up-to-date

Project end = System end

(“fire-and-forget software”)

Fakes are extremely expensive

(a professional information broker achieves same/better results with <10% of the expenditure)

Fakes – LL

- **Industrial Manager:**

Don't spend money on fakes – but think about using publicly financed ones ...

- **Public Manager:**

Don't tell anybody what you have heard so far – keep on spending money ...

Fakes are great for educational purposes

Alternatives?

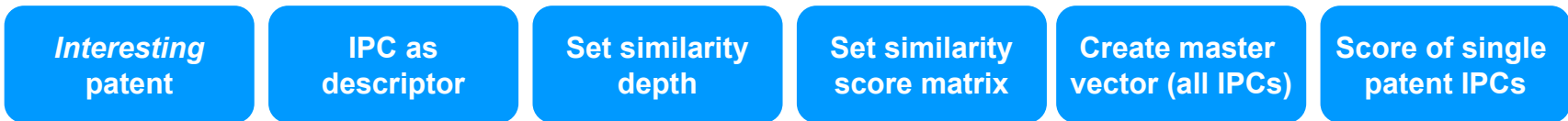
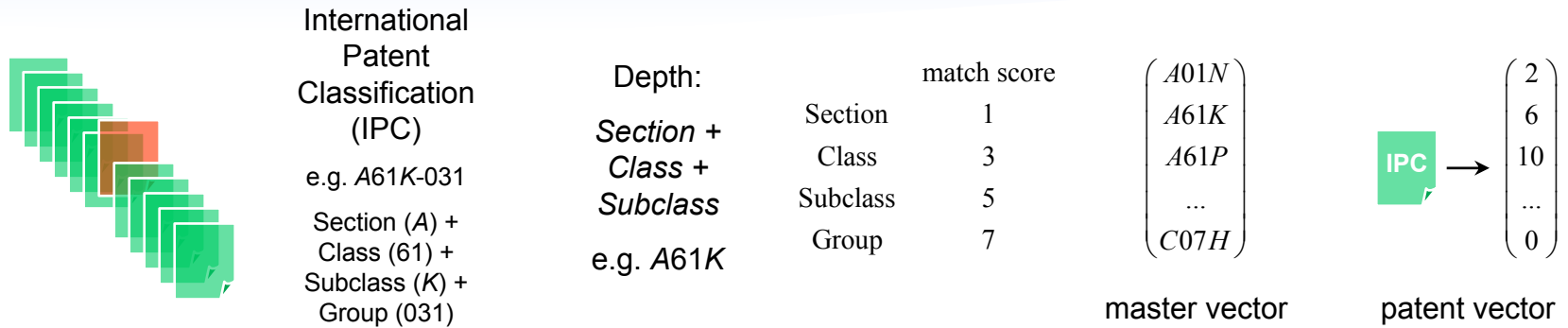
Is there anything better than fakes? **No!** (2007)

Alternative: **Hard Science** Solutions

Are based on already attributed human contexts
(they do **not** have to *understand*)

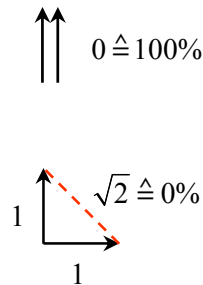
Hard Science Solutions are **comparable** or
superior to human beings (**on the same data**)

Example – Patent Similarity Ranking

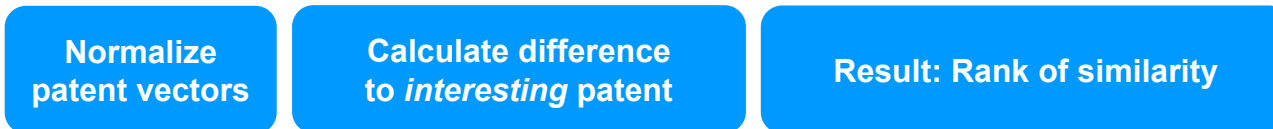


$$\frac{1}{\sqrt{\sum_{i=1}^L x_i^2}} \begin{pmatrix} 2 \\ 6 \\ 10 \\ \dots \\ 0 \end{pmatrix}$$

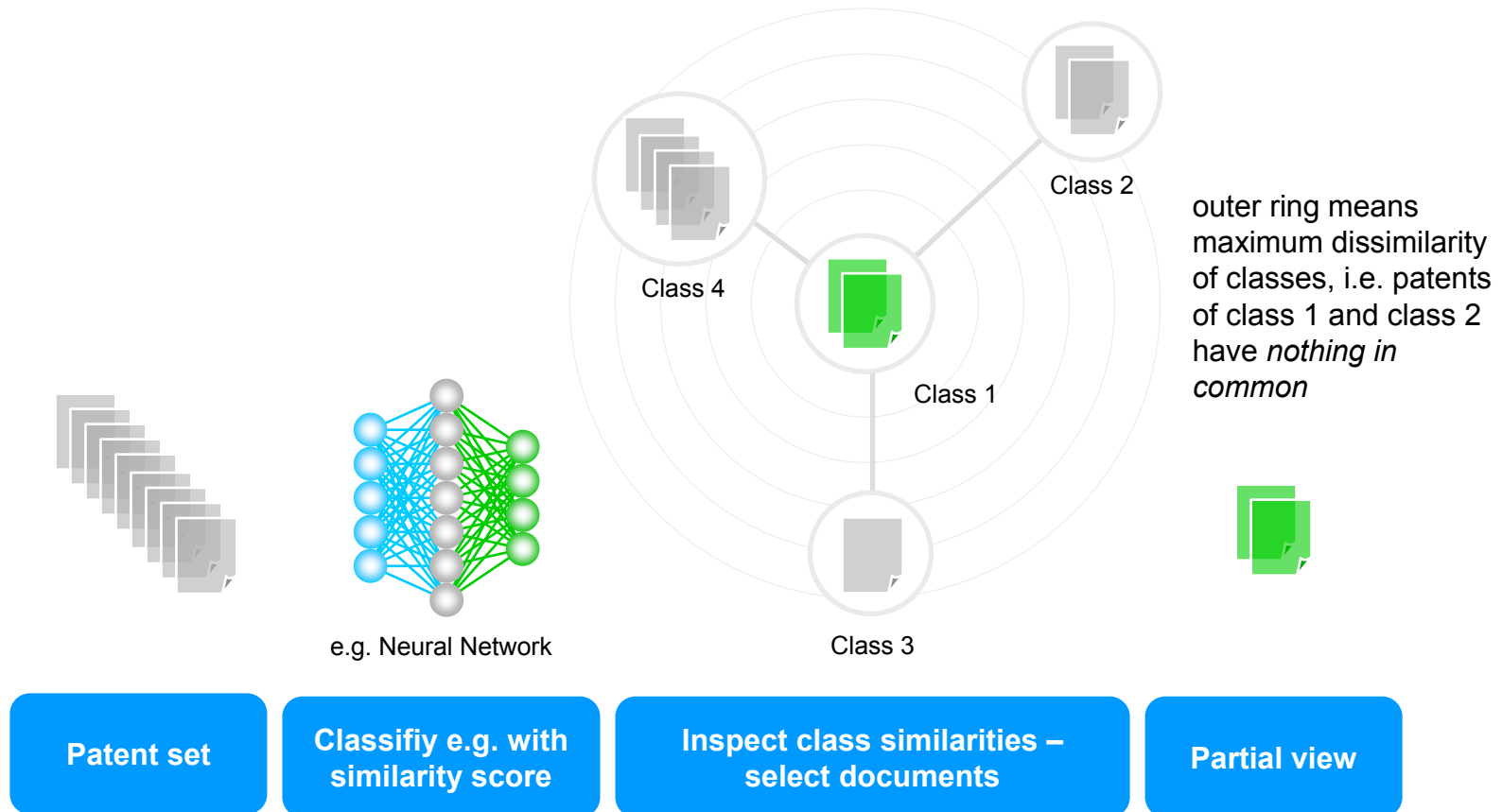
patent vector



Rank#	Score	Documents
1	100%	
2	87%	
...		
8	0%	



Example – Patent Similarity Classification



Hard Science Solutions

- Relatively **wide range** of application
- **Fast, robust**, often **interpretable**
- **Easy** to implement (for professionals)

But ...

Inferior to results of a good comparable fake!

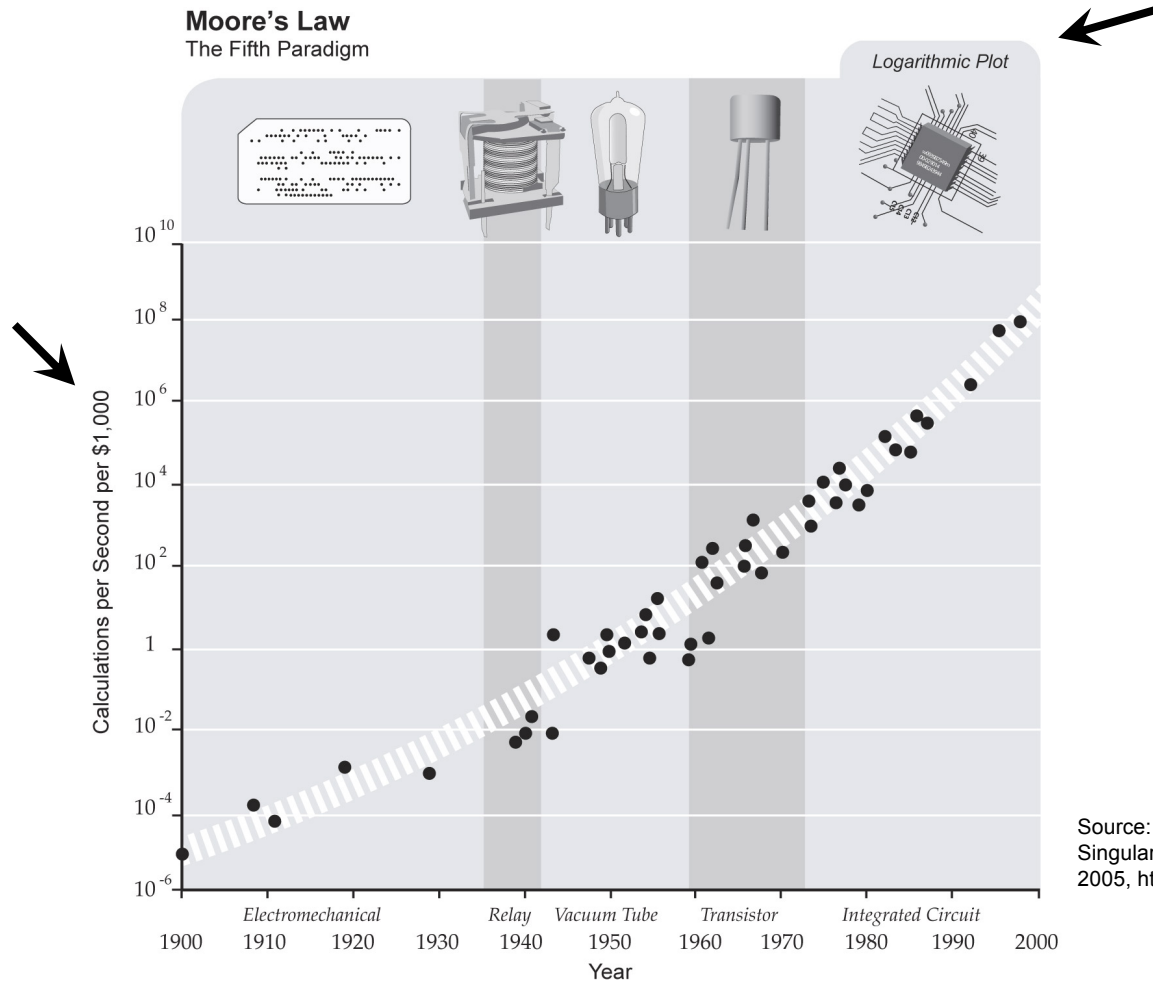
Hard Science Solutions – LL

Industrial & Public Manager:

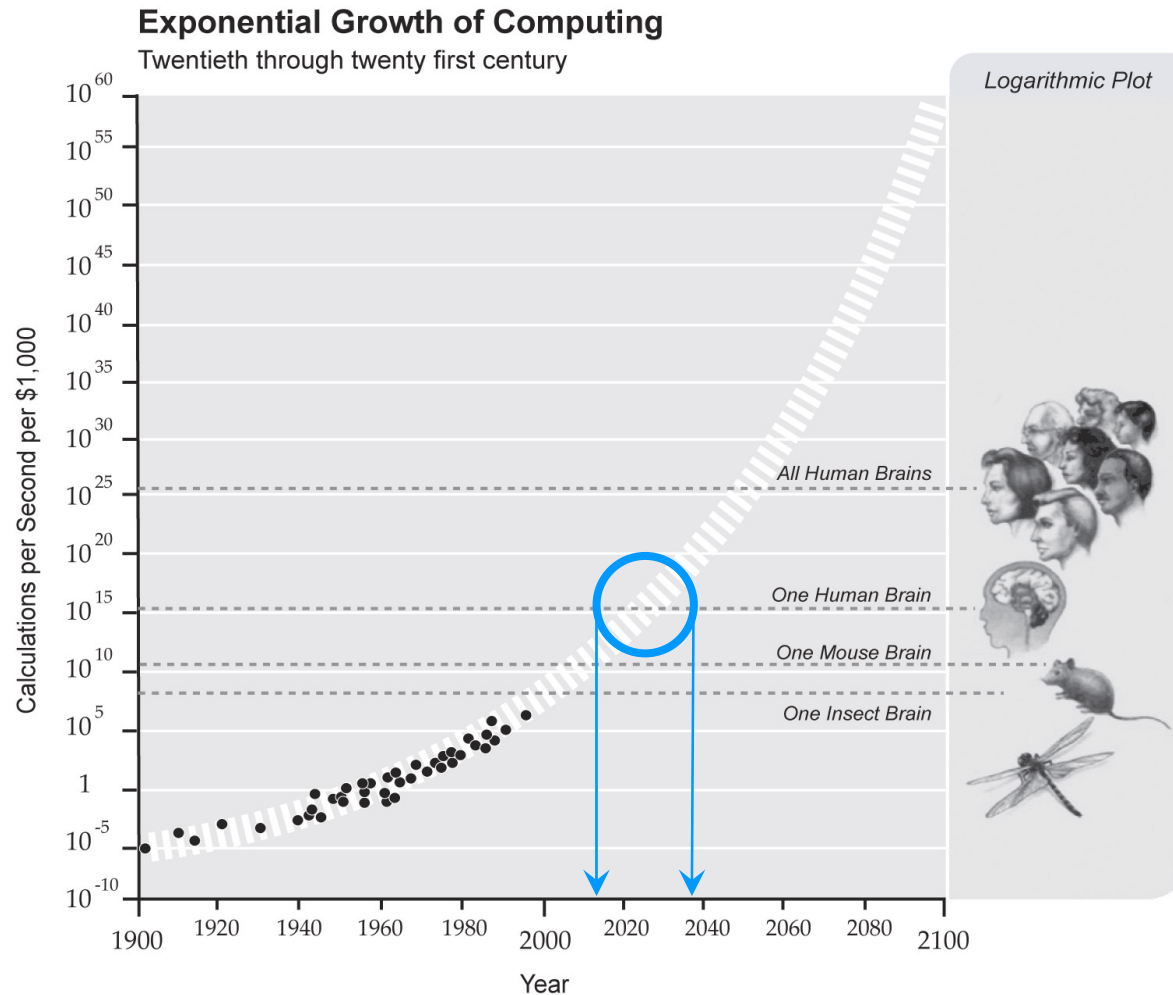
Keep on spending money on **efficient technologies** for workflow optimization

(Human beings can't do better and fakes will wrap them up ...)

Complexity: The Power of Computing



Complexity: The Power of Computing



Source: Ray Kurzweil, *The Singularity Is Near*, New York, 2005, <http://singularity.com>