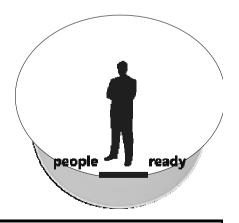


A Knowledge and Content Management Strategy for the Pharmaceutical "Knowledge Worker"

Enabling a People-Ready Business in Life Sciences

Rudy Potenzone

Industry Technology Strategist
WW Life Sciences Industry Unit
Microsoft Corporation





Knowledge worker

A term coined by Peter Drucker in 1959

- One who works primarily with information
- Or one who develops and uses knowledge in the workplace

Source: Wikipedia

A global change in the way we work

- Be more responsive and connected to people and information
- Move away from the desk, the office and traditional hours
- More options on how and when they work
- Access to more tools to meet their work needs than ever before

It's exciting to witness the greater productivity among individuals, teams and organizations in this new world of work and how it continues to evolve

Jeff Raikes, President, Microsoft Business Division

Microsoft Manufacturing Industry – Focus verticals

- Automotive
- High Tech and Electronics
- Consumer Packaged Goods (CPG)
- Oil and Gas
- Pharmaceuticals
- Utilities

Microsoft Manufacturing Vision

To accelerate our customers' insight into their businesses and empower their innovation by delivering Microsoft and Microsoft partner solutions that will enable their people to improve their ability to achieve peak performance

Investment in the Industry Unit



Engage with our customers

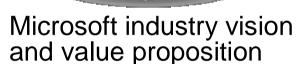
 Microsoft Pharma Advisory Council



Work with our product teams to meet industry needs

MS Health Solutions Group





- Investment in resources with industry skills
- Project funding



Build comprehensive industry solutions with our partners

Bio IT Alliance



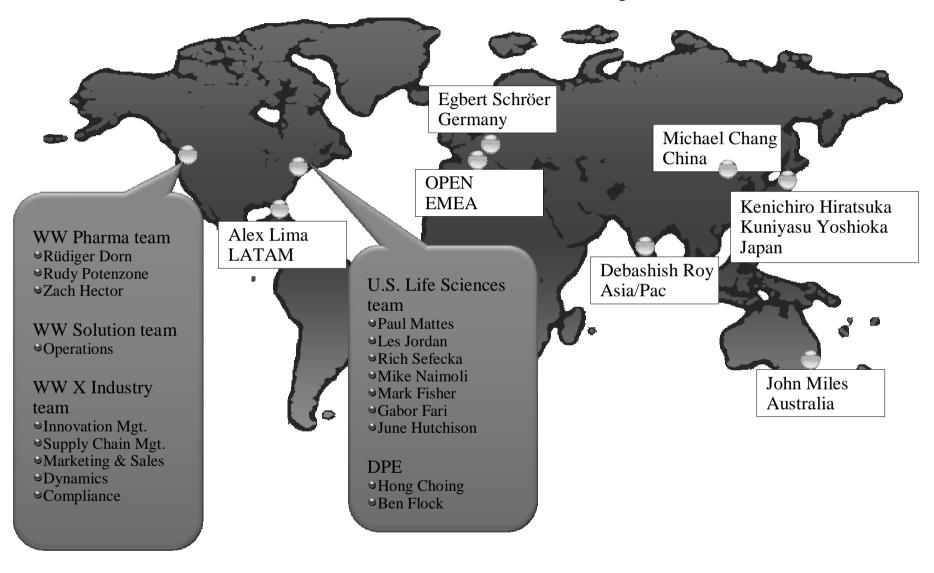
Engage with standard bodies

- CDISC
- SAFE
- SCOR, EPC, OPC...



http://www.microsoft.com/industry/manufacturing/default.mspx

Life Sciences Community Worldwide





Harnessing Information for Biotechnology

The Microsoft Bio IT Alliance



The Microsoft Bio IT Alliance

- Microsoft tools are the Lingua Franca of life science: EXCEL, Word, PowerPoint
- The Bio IT Alliance was established in 2006 to provide a forum to foster community collaboration, the evolution of current tools with emerging technologies, and stimulate new tool development



Goals of the BioIT Alliance

- Communicate key technology capabilities from Microsoft that are relevant to the Life Science community
- Demonstrate novel new uses of IT technologies by Partner members
- Foster communication and collaboration between Partner members



The Microsoft Bio IT Alliance

- Founded April of 2006 with 12 Partners
- There are now over 60 members
- BITA Forum Activities
 - Demonstrate the new Microsoft products for complex information problems
 - Facilitate the adoption of new Microsoft products by partners and customers
 - Foster collaboration and communication between partners



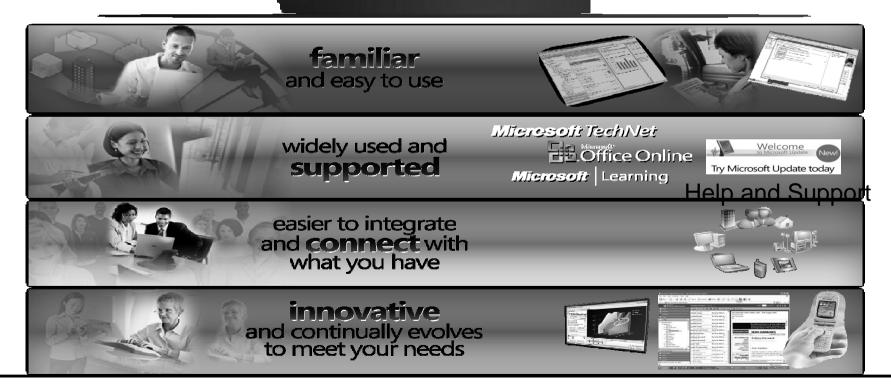
BioIT Alliance Partner Activities

- The Scripps Research Institute technology demo onstage with Steve Balmer at Vista/Office launch and HIMSS
- First life science vendor on CCS (BioTeam)
- Applied Bio adoption of Office Open XML
- International recognition as an important initiative for the industry
- Cooperation with the National Center for Biotechnology Information (NCBI) for key Web Service interfaces

www.bioitalliance.org

Knowledge Driven Life Sciences Software for a People_Ready Business

Where people benefit from technology that empowers breakthrough results in business performance, product innovation and process optimization.



Microsoft's Evolution

Introduction of an Enterprise Focus

 Increasing focus on the Global Healthcare community

Maturation and deployment of a significant technology investment

Why Now?

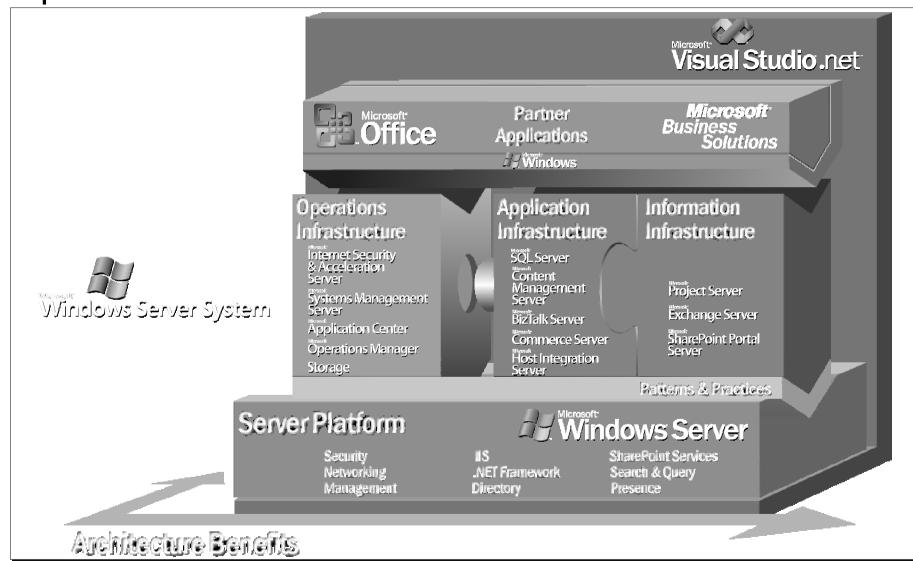
Microsoft Innovations in 2007

- Vista
 - .Net 3.0; 3.5
 - Windows Presentation Foundation
 - Workflow Foundation
 - Compute Cluster Server
- Office 2007
 - SharePoint
 - Office Business Apps (OBAs)
 - Excel Server

- Open XML
- Unified
 Communication
- Silverlight
- Digital Rights
 Management
- Groove
- Performance Point
- Longhorn Server

Knowledge Driven Life Sciences

A platform for innovation



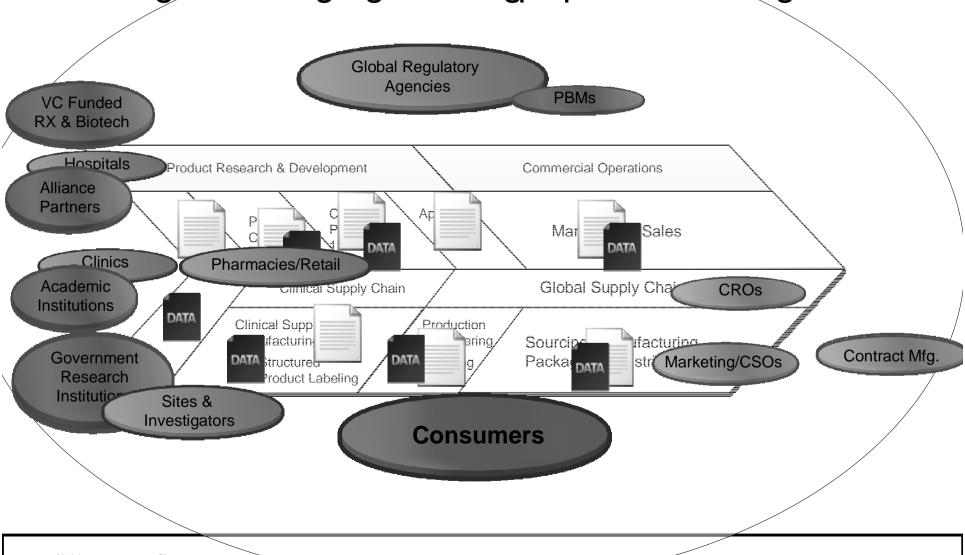
Life Science Industry Challenges

- Inefficient drug discovery and development
- Long trial phase
- Complex regulatory environment
- Lack of system and data integration
- Internal and external organizational pressures
- Profitability pressures

The Disconnected Enterprise!

- Inefficient process for collecting data
 - Lab equipment, lab notebook, external sources, etc.
- Structured and unstructured content is both tedious to create and difficult to use
 - Inconsistent formats
 - Applications are inconsistent and not well integrated
 - Often, manual processes are required for effective use
- It is hard to find the Corporate Truth

Billowing & from an atyping ather stog be patents rothintegration



The Scientist Workbench

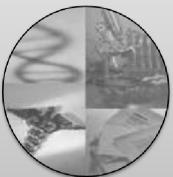
Goals

- Enabling better science
- Increasing efficiency and effectiveness of discovery projects
- Enabling better decision making
- Help filling the discovery and development pipeline
- Bringing safer products to market faster and cheaper

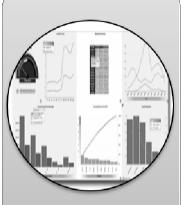
Discrete silos of information



Prior Art
Team Project
Data
Corporate
Knowledge
Banks



Experiments
Analytical
Instruments



Analysis Multiple Tools



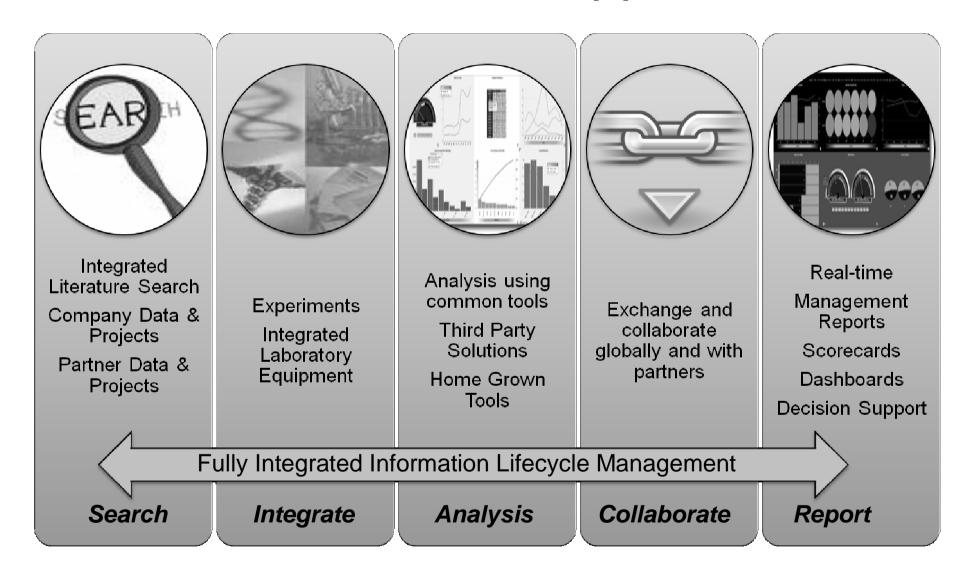
Review ideas with team members

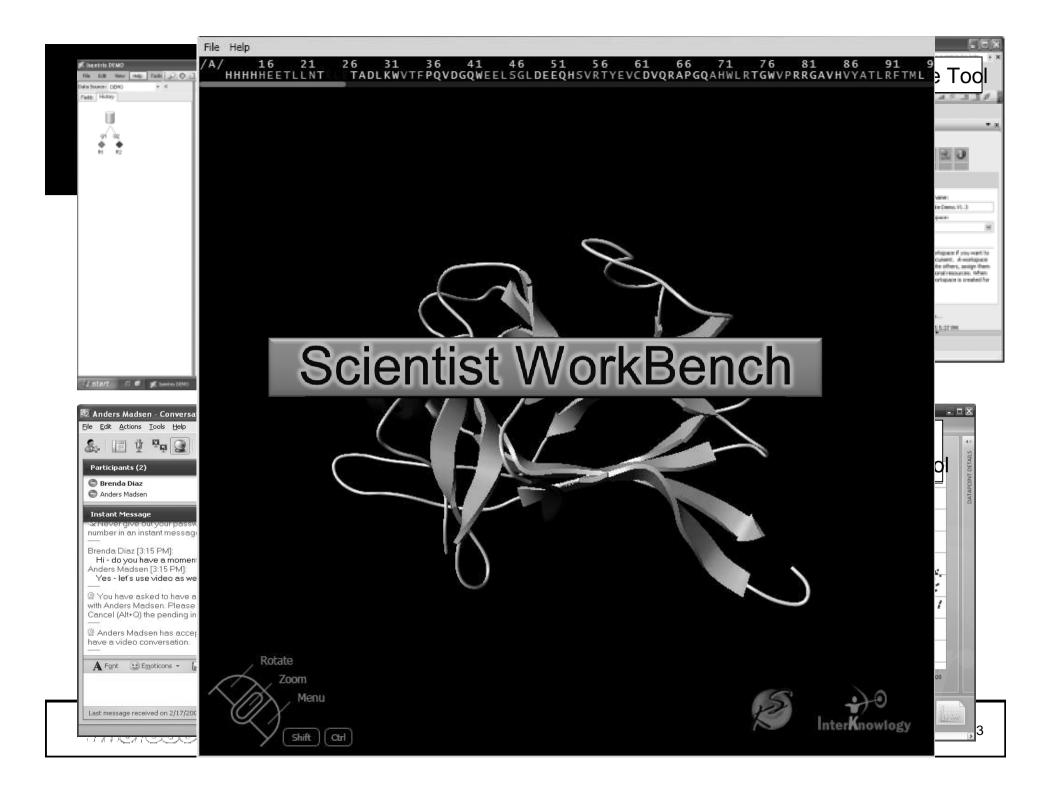


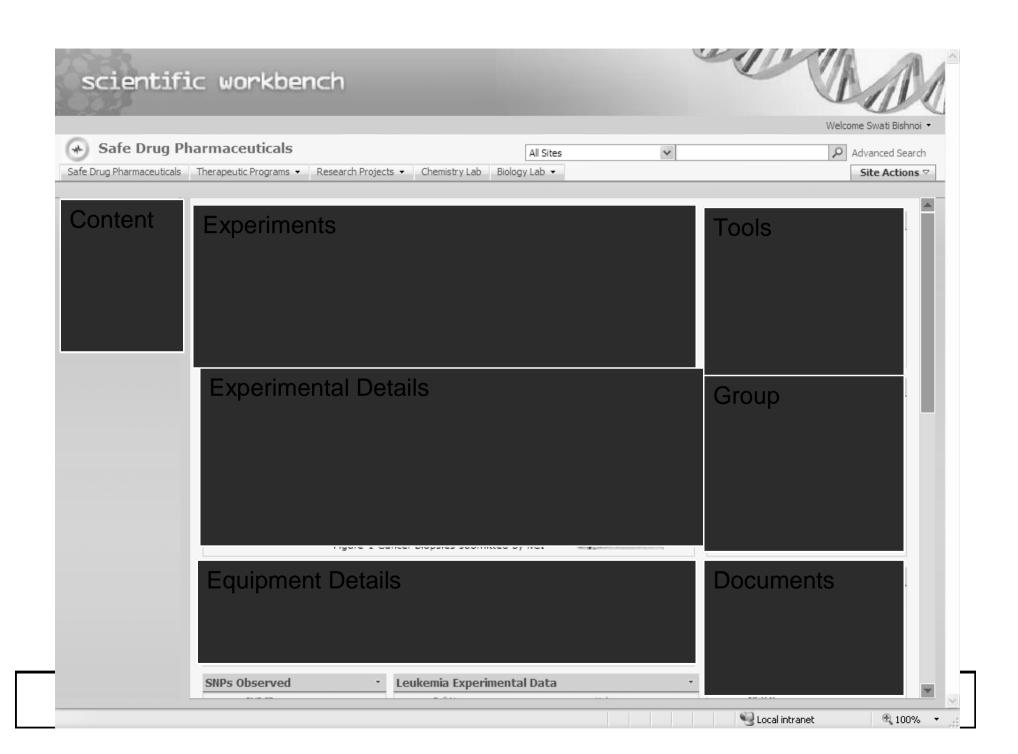
Reports
Decision
Support
Portfolio
Management

Management

Scientist Workbench Approach





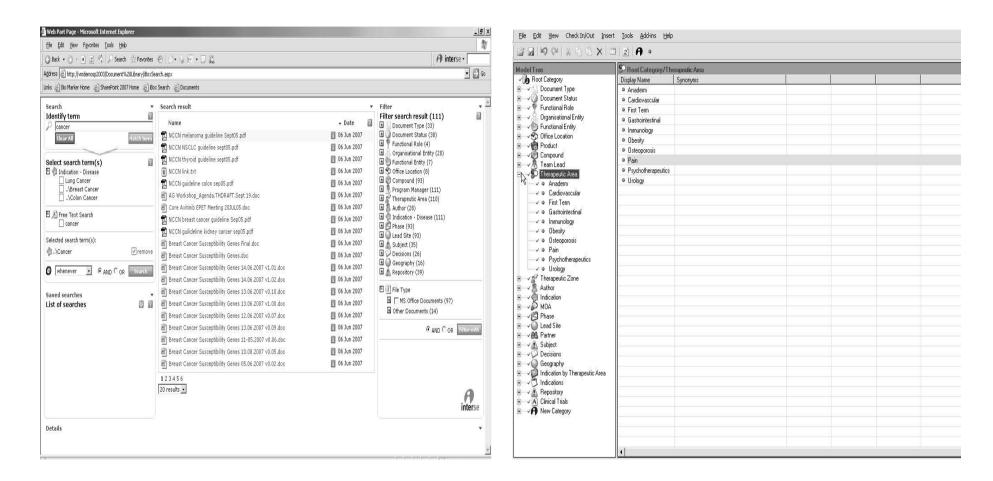


Integrated Knowledge Search

- Beyond Search
 - Contextual
 - Metadata based
 - Integrated with Office applications
 - Extensible to in house applications

- Where you work
 - Available through browser or Office 2007 app
 - Utilize "SmartTag" functionality
- Internal data and info
- External data and info
 - PubMed
 - PubChem

Integrated Knowledge Search



Example Metadata Search tools using iBox from Interse

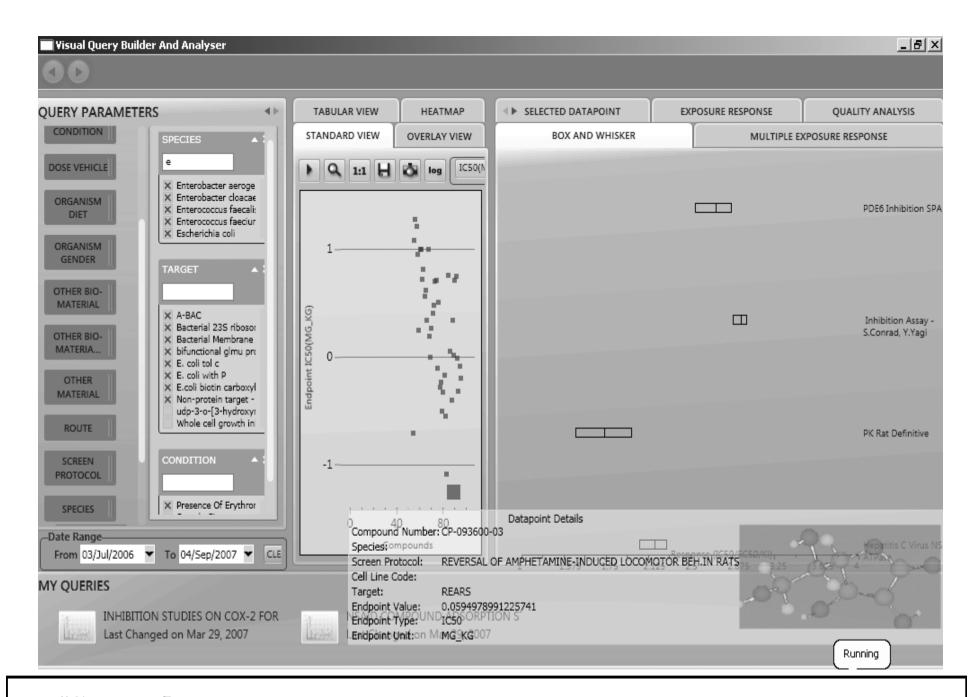


Data and Device Integration

- Give scientists a single interface to the data generated by laboratory devices
- Allow the data to be shared and viewed by others with appropriate security
- Utilize open formats & standards
 - Office OpenXML (OOXML)
- Make the data available for visualization and deeper analysis through new tools

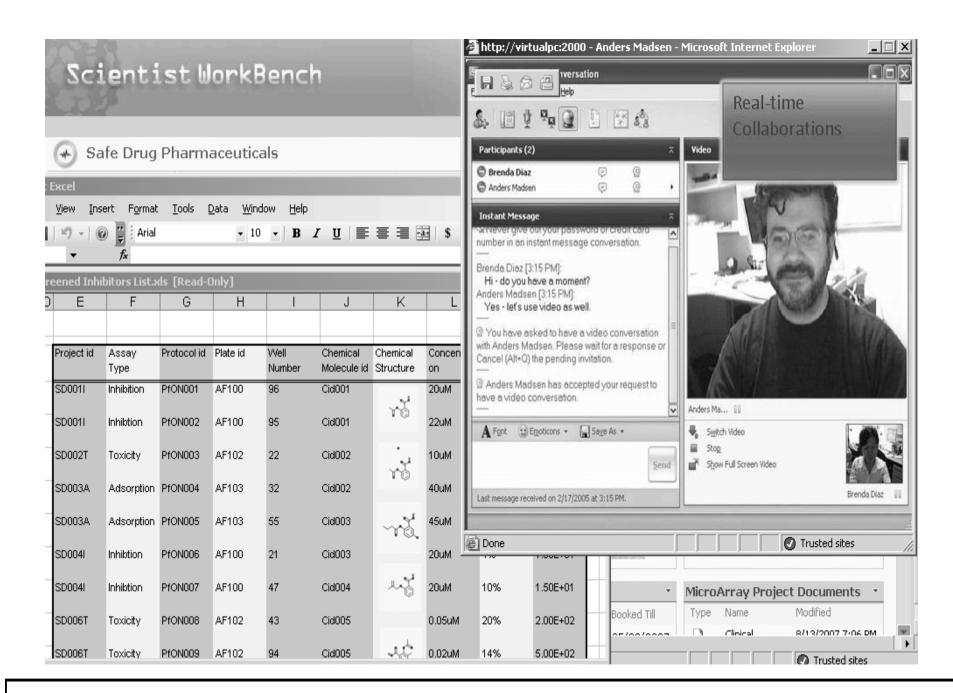
Data Visualization and Analysis

- Rich visualization capabilities within SharePoint and Windows Presentation Foundation & other .NET Framework 3.0/3.5 technologies
- 3rd party visualization applications can be integrated
- Fully Integrated with standard Microsoft products including Microsoft Office
- Potential for inclusion of Open Source applications



Collaborating in Scientist WorkBench

- Utilize collaborative capabilities
 - Team sites, shared workflows
 - Presence, instant messaging, white boarding
 - Live Meeting
- Extended collaboration to the ecosystem
 - Include secure partner access
- Enable compliance
 - GxP, CFR 21 Part 11
 - Auditing, document history, electronic/digital signatures





Reporting & Portfolio Management

- Roll-up information from the bench into management reports
 - Eliminate re-entry of information or data
- Enable management reports to combine with pipeline status to provide portfolio views
- Implement Real Time Project Dashboards and Scorecards

Reporting Dashboard

Scientist WorkBench

Key Performance Indicators							
Show Only Problems							
Indicator	Goal	Value	Status				
Oncology	40	20	\Diamond				
Metabolic Disorder	40	10	\Diamond				
Neuronal Disorder	40	55					
Infectious disease	40	42					
Cardiovascular	40	35	Δ				

Note: Performance Indicator is a function of Technology used, Manpower Involved, Duration, Outcome Ratio and Expenditure for the program f (T, M, D, O, E). Green circle - Performance value exceeds goal, Yellow triangle - Performance close to goal, Red square - Performance lagging goal. 40% is the goal set for a project performance, which is a mix of industry benchmark and inhouse project size and complexity. Health assessment of any project is weighted sum of the five parameters and is represented as performance value.

Reporting Details

Oncology Pr	ogram Det	ails					
Start Date	End Date	No. of Resources	Expenditure (in Mn\$)	Budget (in Mn\$)	Projects in Each Phase	Project Outcome	Candidate Drug
∃ Disease Foc	us : Breast C	ancer (3)					
2/10/2001	3/25/2003	5	120	136	Target Identification and Validation	5 Targets	
3/27/2003	7/25/2004	2	173	150	Lead Identification and Validation	2 Leads	
7/30/2004	5/15/2005	3	95	88	Pre Clinical	1 Candidate Drug	1
∃ Disease Foc	us : Colon Ca	ncer (3)					
1/10/2000	2/25/2001	4	200	75	Target Identification and Validation	4 Targets	
3/1/2001	4/17/2003	3	250	210	Lead Identification and Validation	3 Leads	
4/25/2003	12/29/2003	2	100	78	Pre Clinical	1 Candidate Drug	
∃ Disease Foc	us : Lung Ca	ncer (3)					
11/23/2005	12/13/2006	4	78	80	Target Identification and Validation	2 Targets	
12/18/2006	5/28/2007	6	190	163	Lead Identification and Validation	2 Leads	
6/2/2007	4/23/2008	2	86	68	Pre Clinical	1 Candidate	



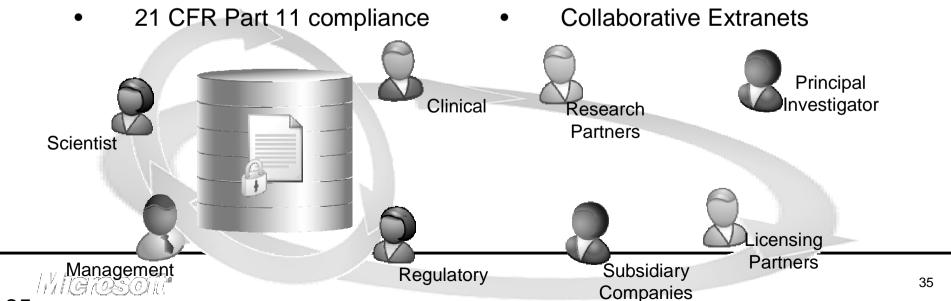
Compliant Collaboration

Compliant Collaboration

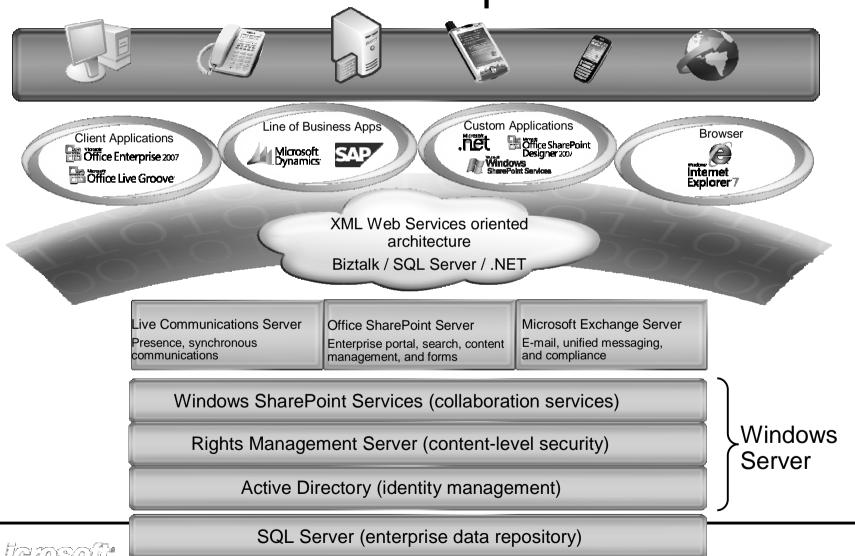
- Regulated document mgmt.
- Enterprise document mgmt.
- Enterprise metadata mgmt.
- Real-time collaboration
- Legacy systems & applications

Across Boundaries

- Internal and external users
- Business partners
- Across geographies
- Across business entities
- Single-Sign On



Compliant Collaboration Location & Device Independent

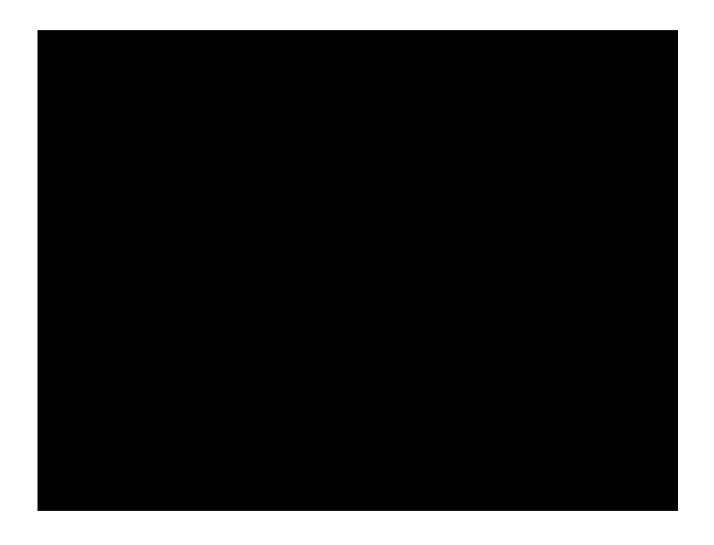


And in conclusion . . .

Microsoft in Healthcare

... a glimpse ahead ...

Microsoft in Healthcare – A Glimpse Ahead



Resources

MSDN

- http://msdn.microsoft.com/architecture/lifesciences
- Sharepoint Configuration Guidance for Part 11
- SAFE Signing Interface for Office 2007
- Microsoft.com
 - http://www.microsoft.com/lifesciences
 - Enterprise Content Management in Regulated Industries
 - Case Studies in Pharma/MedDevice/Biotech
- Bio IT Alliance
 - http://www.bioitalliance.org

